

How can public services benefit from the CEF.AT platform

European Language Resource Coordination: ELRC Workshop

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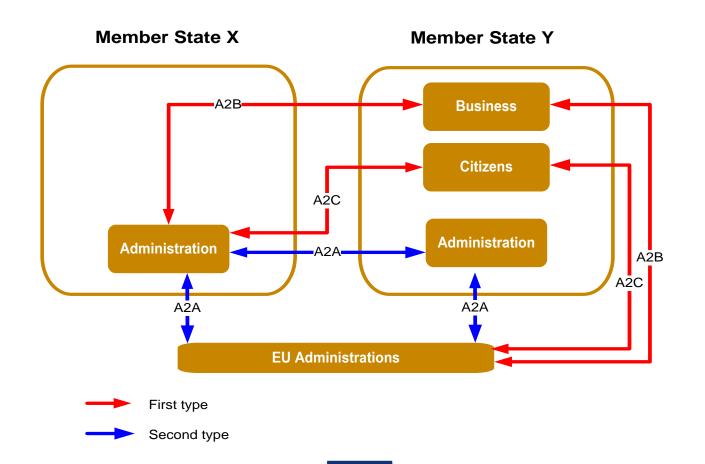


Public services and machine translation

- Multilingualism and machine translation
- Now: MT@EC
- Next: CEF.AT platform



Interactions between actors in the Member States and the EU



Vision



Wouldn't it be great if I could start using a public service in any Member State from any place and obtain the information in my mother tongue?







The role of Machine Translation





- understanding information received in a foreign language that otherwise could not be used or would require substantial time and costs to translate.
- making multilingual use of websites possible
- facilitating cross-lingual information search and analytics.

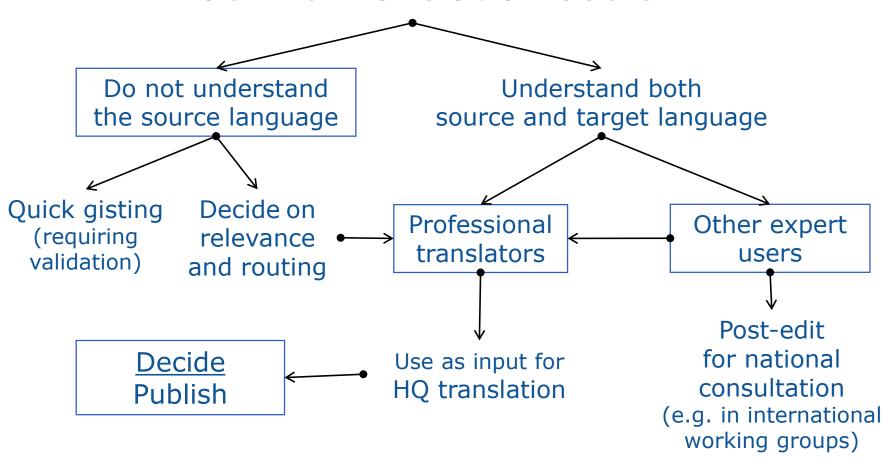
That is why machine translation (MT) is a critically important technology for multilingual Europe







Machine Translation users





MT@EC: already there for you!

Released: 26 June 2013

Languages: All directions between

24 EU official languages

Technology: Statistical machine translation using open source software Moses co-funded by EU Framework Programmes for research and innovation

Development by DGT between 2010-2013 co-funded by the ISA programme (action 2.8) http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action en.htm



MT@EC description

Delivery: - web user interface (human to machine)

- web services (machine to machine)

Special features:

- **User interface** in 24 languages
- Source document format/formatting **maintained** [not for pdf]
- Specific output formats for translation: tmx and xliff
- Translation can <u>also</u> be returned by **email**
- Can translate multiple documents to multiple languages
- Indication of quality for language pairs (using BLEU Scores)
- Feedback mechanism (using EU Survey)



MT@EC security

- Secure hosting in the EC data centre
- Access through ECAS (EC Authentication Service)
- Secure document transfers :
 - over **sTESTA***, a very secure private network between public administrations in the EU, separate from the internet
 - over the internet (through a secure https connection)

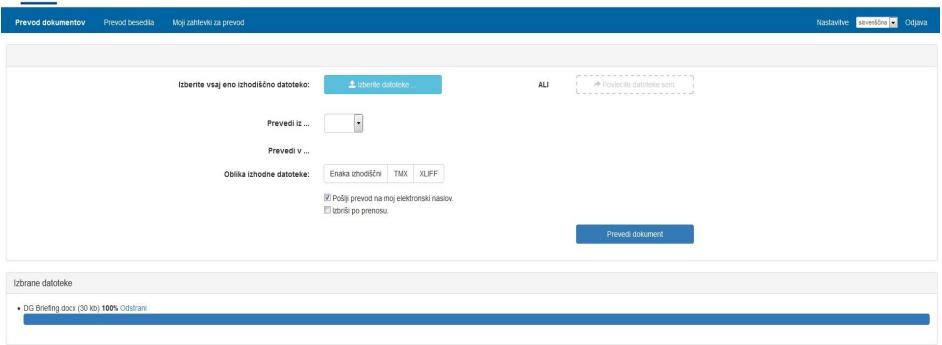
^{*} You can check if your organisation has access to sTESTA on: https://portal.testa.eu/jetspeed/portal/homepage/about.psml.





MT@EC - Strojno prevajanje



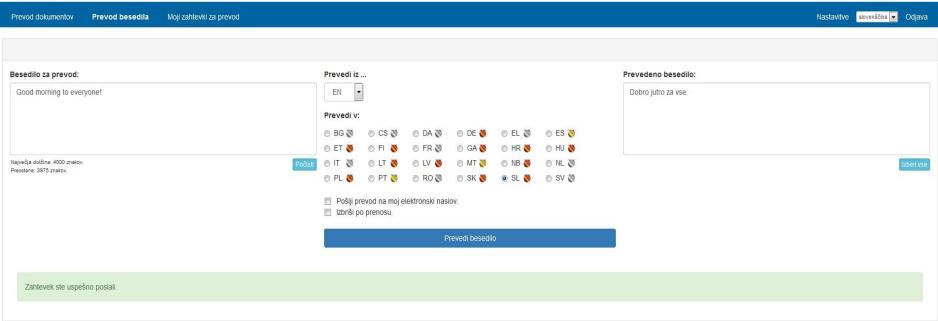






MT@EC - Strojno prevajanje







Who can use MT@EC today?

- → European institutions and bodies:
 - Commission
 - Parliament
 - Council
 - Court of Justice
 - Court of Auditors

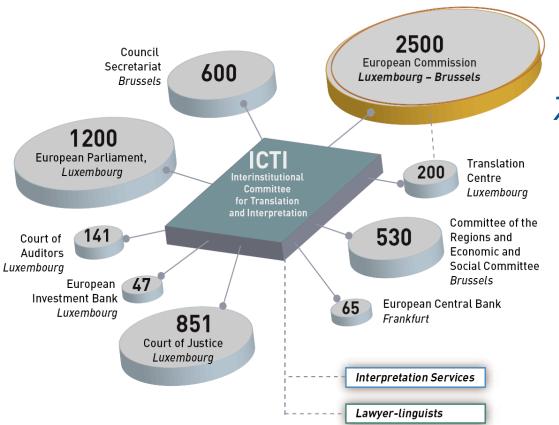
- Economic and Social Committee
- Committee of the Regions
- European Central Bank
- European Investment Bank, etc.
- → Online services funded or supported by the EU
- → **Public administrations** in the EU/EEA countries

MT@EC...



built on EU data







2.6 million per month All 24 languages [different volumes] "EU documents" [EU subjects and language]

Interinstitutional cooperation on translation and interpretation



Free access to MT@EC for public administrations staff

- Get an individual ECAS user name and password (self-registration) using your work email address.
 [go to https://webgate.ec.europa.eu/cas/eim/external/register.cgiand follow the instructions]
- Send an **email** to <u>DGT-MT@ec.europa.eu</u> asking for the activation of access to the service.
- DGT will activate your access and inform you by email.



Online services connected to MT@EC

(status: July 2015)

	, , ,
Service	Description/URL/use
IMI	Internal Market Information System – an intranet for more than 7000 public administrations in the EU Member States http://ec.europa.eu/internal market/imi-net/index en.html → free-text message exchange
SOLVIT	An on-line problem solving network concerning misapplication of Internal Market law by public authorities. http://ec.europa.eu/solvit/ → free-text message exchange
nLex	A common gateway to National Law http://eur-lex.europa.eu/n-lex/ → translate results of queries
CircaBC	Communication and Information Resource Centre for Administrations, Businesses and Citizens (collaborative spaces) https://circabc.europa.eu/ Translate documents

IMI: One platform for many domains...



... for which you can already use MT@EC





16 modules in place 8 modules in the pipeline

REQUESTS

NOTIFICATIONS A

NOTIFICATIONS H

REQUESTS

ALERTS

NOTIFICATIONS



POSTING OF WORKERS

REQUESTS



REPOSITORY



REPOSITORY



PATIENTS' RIGHTS

REQUESTS



REQUESTS

NOTIFICATIONS

REPOSITORY



EPC APPLICATION

REQUESTS

REPOSITORY



REQUESTS

NOTIFICATIONS



REQUESTS

NOTIFICATIONS



SOLVIT CASES

PUBLIC PROCUREMENT

REQUESTS



ALERTS



POSTING OF WORKERS

NOTIFICATIONS



What next?

from MT@EC... to the CEF Automated Translation platform

CEF.AT will:

- build on the existing MT@EC service but not be limited to it
- put emphasis on secure, quality, customisable MT for pan-European online services - but not be limited to them
- be a multilingualism enabler not only MT



Customisation for online services

connecting to the CEF.AT platform (starting from MT@EC)

Service	Description/URL/use
Europeana	The digital European Library, common, multilingual access point to digital resources of European heritage.
ODP	The pan-European O pen D ata P ortal for accessing open data infrastructures distributed over a EU and MS data repositories.
EESSI	The E lectronic E xchange of S ocial S ecurity I nformation, a platform between 32 countries (EU+EFTA).
ODR	The O nline D ispute R esolution platform for resolution of online contractual disputes between consumers and traders, linking all national Alternative Dispute Resolution (ADR) entities.
e-justice	A portal which is a single point of access to law, enabling EU judicial cooperation.
SaferInternet	Services to make Internet a trusted environment for children.



What will CEF.AT bring to users?

- Faster and more secure translation
- More pan-European public online services offering machine translation and other multilingualism possibilities, adapted to the needs of their users

and

- Better quality translation in general
- Translation for specific domains (starting with the domains relevant for the DSIs)
- → More and better data are needed for all languages and for more domains.

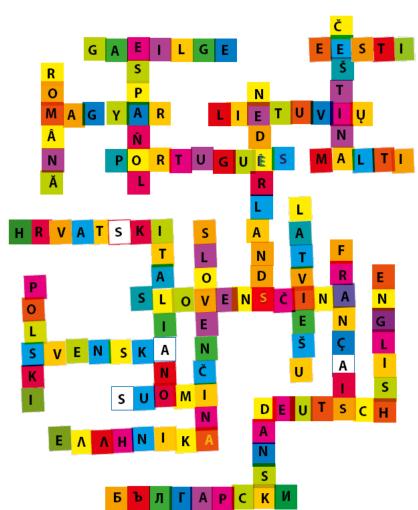


Currently: Generic "EU" engines

- → MT@EC built on "EU translations" (Euramis)
- → Euramis covers all 24 languages **but** with different volumes. (ranging from 97 million segments in EN, 58 M in FR to 2.8 M in Croatian and Irish (the rest between 22 and 38 M)
- → Euramis (and MT@EC) covers EU policies, subjects and language **but** limited everyday language
- → MT@EC covers many domains **but** there is currently no possibility to focus on any one of them.

 More "in domain" data are also needed.





Questions on MT@EC?

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